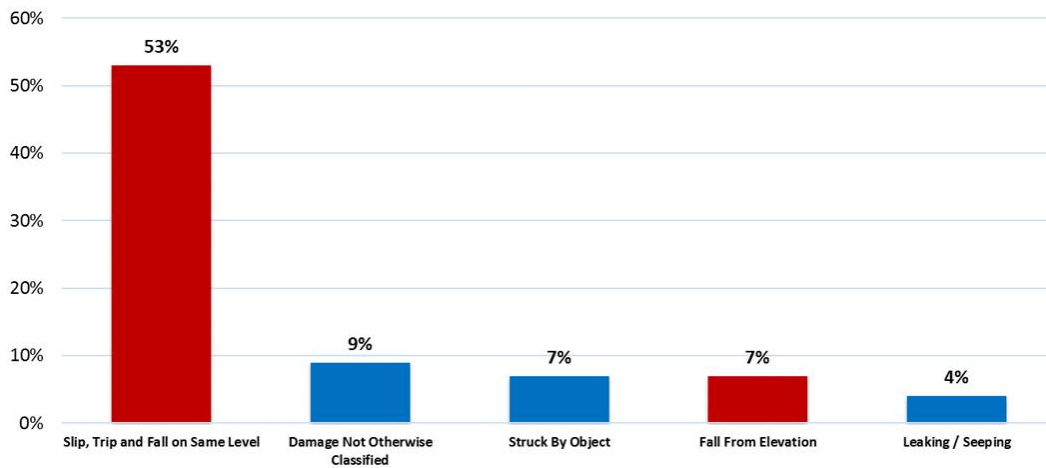


Factoid #12

At CNA Insurance, Falls Represent Over Half of All General Liability Claims and Costs

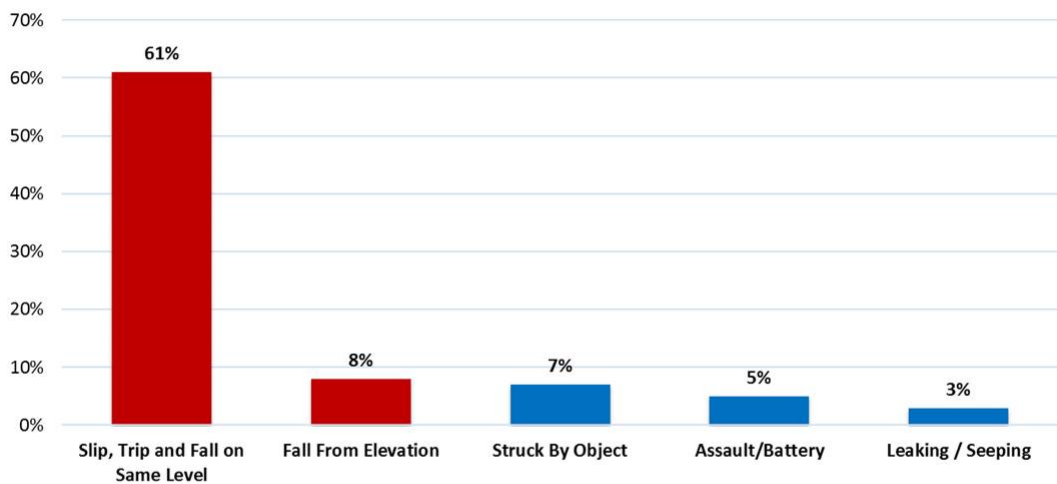
Five Top Liability Claims

Real Estate Companies Insured by CNA
2007 - 2009



Five Top Liability Loss Dollars

Real Estate Companies Insured by CNA
2007 - 2009



Data Source: CNA, InControl / Slips, Trips & Falls for the Real Estate Industry, 2011